令和 8 年 11 月 13 日

教職員　各位

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【不具合情報】outlook サービス他 Microsoft 365 の利用不可について

Microsoft365 の全世界的なトラブルに伴い、本学の Outlook（@cc 又は@bur のドメインをもつメール）が利用できない状況にあります。復旧見込みは示されていないため、連絡方法は別の方法（大教 Gmail、電話等）をご検討ください。

報道や SNS 等の情報によると、一部の利用者では、teams や Microsoft 365 の別サービスについても利用できないとの情報もありますのでご注意ください。

また、状況に変化がありましたら、グループウェアにてお知らせします。

（最新情報はこちら）
Microsoft 365 Service Health Status
https://status.cloud.microsoft/

> Users may be unable to connect to multiple Microsoft 365 services
>
> User impact: Users may be unable to connect to multiple Microsoft 365 services.
>
> More info: Potentially impacted services include:
> - Exchange Online
> - Microsoft Teams
> - SharePoint Online
> - Microsoft Copilot 365
> - Microsoft Defender XDR
> - Microsoft Planner

> - Microsoft To Do
> - Microsoft Intune
> - Microsoft Defender for Office 365
> - Microsoft Purview: Multiple Purview services including Authorization, Auto
> Labelling, Data Loss Prevention (DLP), Communication Compliance, and Data
> Classification are impacted.
> - Power BI: All users may intermittently be unable to export reports with MIP
> sensitivity labels to PDF in Power BI.
> - Microsoft 365 Apps Admin Center: Multiple services including Cloud Update,
> Cloud Policy, and Inventory.
> - Universal Print: Users may encounter errors submitting print jobs or using
> admin features.
>
> Current status: We've begun returning a portion of the affected servers to
> service, and they're remaining stable so far. We've also shifted traffic and
> connections to alternative pathways wherever possible and have observed
> limited recovery in some regions.
>
> We've streamlined our recovery process to expedite returning the remaining
> affected servers to service. To further support recovery, we're implementing
> protective traffic management measures in a specific location to reduce load
> on the affected infrastructure, and we'll expand these measures to additional
> locations if we observe positive results. As capacity is restored, users may
> experience a gradual recovery as their clients reconnect to the service.
>
> Previous status: We're continuing to pursue all available pathways to
> restore service, as our actions taken thus far have not provided the
> anticipated relief. Our investigation has found that a core process on the
> affected servers is becoming overwhelmed, which causes the servers to stop
> responding and contributes to the capacity loss.
>
> To validate a potential recovery approach, we're fully isolating a portion of
> our service infrastructure, restarting the affected components, and gradually
> reintroducing traffic to confirm our services remain stable before applying
> this approach more broadly. We're also analyzing traffic patterns across our
> entire service infrastructure and evaluating whether isolating traffic within

> each region may allow affected regions to recover independently.
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> Scope of impact: This issue may affect users attempting to access the
> affected Microsoft 365 services.
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> Next update by: Friday, November 13, 2026, at 12:30 AM UTC
> Last updated: Thursday, November 12, 2026 at 11:06:31 PM UTC